



Rebooting your Internet Connection

If you are experiencing problems with your internet connection, the first thing to try is to reboot (re-start) the power supply to your Nanostation Receiver (Fig.3). Follow this simple procedure. It is important that you follow the instructions in the order shown.

1. Go to your wireless router (Fig.1). At the back, there is a blue connector, marked 'WAN'. Check that your network cable is connected to the WAN socket and the other end to the Nanostation Power Supply (Fig.2) in to the socket marked 'LAN'.
2. Now check that the cable, plugged in to the 'POE' socket on your Nanostation Power Supply (Fig.2), is securely connected to your Nanostation (Fig.3).
3. With your Nanostation Power Supply (Fig.2), unplug the power cable from the electricity socket.
4. Wait for 15 minutes. This allows the power supply to discharge itself. You will see the little, green light go out.
5. Plug the electricity cable back in to the wall socket.
6. Wait a moment for the Nanostation Power Supply (Fig.2) to re-initialize. After a minute, or so, the lights will stop flashing.
7. Let the blinking lights stabilize on your wireless router (Fig.1).
8. Now turn your computer/laptop/games console back on. You should now have access to the internet. If not, contact our Customer Services team.

1. Your Wireless Router



2. Nanostation Power Supply



3. Your Nanostation Receiver



Cable from 'WAN' to 'LAN'

Cable from 'POE' to Nanostation